



[www.stcroixgas.com](http://www.stcroixgas.com)  
 415 S Second St  
 River Falls, WI 54022  
 (715) 425-6177

**OCTOBER 2011**

**Due Date:**  
**Oct. 25**  
**Tuesday**

Your payment is on time if it is received on the due date by closing time at our payment locations. Mail in time to meet this date or drop your payment at:

**River Falls Location:**  
 Our office, 415 S. 2nd Street.  
 Due date deadline: 5 p.m.

**Prescott Location:**  
 First National Bank,  
 1151 N. Canton Street.  
 Due date deadline:  
 lobby - 5 p.m.,  
 drive-up window - 6 p.m.

**Online bill payers:**

allow 10 business days for your payment check to reach us.



**FREE!**

**Electronic Funds Transfer**

Ask us about E.F.T. for FREE automatic withdrawal from your bank account, every month. E.F.T. knows each month's due date, and knows the amount of your bill. Paying your gas bill occurs automatically, on time. Call us to sign up: 715-425-6177.



**Pay by phone or online (\$3.99 fee)**

Access PSN through our website ([www.stcroixgas.com](http://www.stcroixgas.com)) or call 877-885-7968.



**Before you dig, do you know the NUMBERS?**

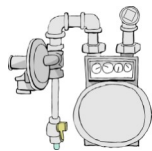


When a natural gas line is cut, you will smell and hear it. So will your neighbors! Avoid a problem by keeping these numbers in mind.



Before you dig, dial **811** to locate all underground utility lines on your property. **It's the law!** And it's free.

Call **3** business days before you dig. Call Tuesday to get marked by the weekend.



Gas service lines are installed **12-18** inches below ground. If the ground level is lowered by erosion or grading, the lines will be shallower. It might be easier to hit a gas line than you think.

You must dig by hand within **18** inches of a buried utility line. Dig by hand within **12** inches of an exposed utility line. This is mandatory [Wis. State Statute 182.0175 (2)(am)3].

If you hit a gas line call **911** first, and call us **715-425-6177**.

If you are hiring a contractor, make a point of asking to be sure **811** has been called.



**Ready for Winter?**

Our expert serviceman can prepare your furnace or boiler to run smoothly all winter long.

**Winter Furnace Tune-ups**  
 Flat Rate \$85.00, parts & tax extra

We recommend you have your furnace tuned up every two years (more often if it is over 20 years old).

If you have your spare furnace filter or thermostat batteries on hand, we will replace them for you.

We include a carbon monoxide check.

**Repairs and Return Visits**  
 \$85.00 per hour, parts & tax extra.

If you need parts replaced, we will purchase them and install them in a return visit.

Call for an appointment: 715-425-6177. We work Tuesday-Thursday, weekdays.

Sorry, no weekend or after-hours service.